

Privacy Policy

Effective Date: 9 November 2023

Introduction

MMC Distribution Ltd ("we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines our practices regarding collecting, using, disclosing, and safeguarding your personal data when you use our services. By accessing our services, you agree to the terms described in this Privacy Policy.

Information we collect

We may collect the following types of personal information when you interact with our services:

- **Contact Information:** This may include your name, email address, phone number, and postal address.
- **Business Information:** We may collect information related to your business, including its name, location, and relevant details to provide our services effectively.
- **Payment Information:** When making transactions with us, we may collect payment and billing details, such as credit card information.
- **Communication:** We may record and store communications with you, including emails and other correspondence.
- **Usage Information:** We collect data on how you interact with our services, including IP addresses, browser type, and other usage data.

How we use your information

We use the information we collect for various purposes, including:

- To provide and improve our services.
- To facilitate transactions and fulfill orders.
- To communicate with you regarding your account and our services.
- To analyse usage and improve our website and services.
- To comply with legal obligations and resolve disputes.
- Information sharing
- We do not sell, trade, or rent your personal information to third parties. However, we may share your information with trusted partners and service providers for specific purposes such as order fulfillment, payment processing, and analytics.

Data Security

We take data security seriously and implement industry-standard measures to protect your personal information. While we make every effort to secure your data, no method of transmission over the Internet or electronic storage is entirely secure, and we cannot guarantee absolute security.

Your choices

You have the right to access, update, or delete your personal information. You may also opt out of receiving marketing communications from us. To exercise these rights or for any privacy-related enquiries, please contact us using the information provided below.

Changes to this Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Any changes will be posted on our website with the updated effective date. Please review this policy periodically for updates.

Contact Us

If you have questions or concerns about our Privacy Policy or the handling of your personal information, please get in touch with us at:

Email: hello@mmcdistribution.co.uk

Telephone: 0151 832 3885

Mobile: 07960 277276